

## Delivery and costs

The delivery of your orders is entrusted to La Poste or Mondial Relay. The delivery of packages is carried out by delivery against signature. The objects travel in all cases at our own risk.

### Deadlines

The delivery time corresponds to the processing time of your order and its delivery. It begins to run upon receipt of your payment.

For any order placed and accepted before 2 p.m. from Monday to Friday, we deliver within a period corresponding to the country of destination of the packages:

- Metropolitan France and Corsica: 2 working days
- France overseas: 5 to 7 working days
- Other countries: from 5 to 14 working days

Orders placed and accepted from Friday after 2 p.m. to Sunday midnight are processed in priority the following Monday.

For orders placed and accepted on a public holiday or the day before a public holiday, the delivery time is extended by one day.

### Tracking control

You can follow the progress of your order by contacting us by email using the contact form on this site.

### Fresh

Delivery costs are systematically billed to you at the rate in effect at the time of placing your order.

This rate takes into account:

- the number of packages needed to send the items ordered,
- packaging costs,
- their country of destination,
- their weight (including packaging, accessories, etc.)

If the weight of the item (s) ordered (including packaging, accessories, etc.) exceeds 30 kg, delivery costs are billed in proportion to the number of slices equivalent to 30 kg, to which is added the remaining slice.

For example, for a parcel with a theoretical weight of 64 kg, the delivery costs are evaluated at 30 kg + 30 kg + 4 kg.